**PGA MEMBER SERVICE REQUIREMENT**  
**EFFECTIVE FOR CYCLE 16 - June 16, 2018 – June 15, 2021**

**RULES AND REGULATIONS for the Member Service Requirement, (MSR), as defined by the Board of Directors:**

1. A Section may require that all Section and Chapter activities be approved in advance.
2. Based on previously approved activities, established guidelines and Section recommendations, the National Office will approve the credits to be awarded for a certain activity. The Board of Control will determine the number of credits in all disputes and the Board of Directors reserves the right to make modifications to the requirements.
3. A participant may receive compensation for an activity.
4. Fifty-four (54) Total credits are required for a three-year cycle; of which at least 36 must come from Meeting/Education/Player Development/Professional Standards and Data.
5. Members who have attained a combination of years of membership and age which adds up to 90 or more before the start of the Professional Development Program Cycle (June 16, 2018), shall be required to earn 12 MSR credits from the Meeting/Education/Player Development/Professional Standards and Data category only (PGA Required).
6. Members in the Unaffiliated Section will be required to earn two thirds (2/3) of the requirement.

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<th>ACTIVITY</th>
<th>CREDITS EARNED</th>
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| **#1 (a): PGA MEETING and PGA APPROVED EDUCATION – applies to the PGA REQUIRED CATEGORY**  
Attending career specific (professional development) education, including serving as a speaker/instructor. Any online education must have an assessment. Attending National/Section/Chapter Meetings, including Committee and Board meetings. Attending an Allied Association National Meeting or Education.  
Career Specific Education EXAMPLE: Attending any career specific education, whether conducted by the PGA or other entity. PGA must approve all online non-PGA education in advance. (Personal development education is not considered career specific. Any education not conducted by the PGA should be pre-qualified through the National Office). | 1 credit per hour of attendance. (No maximum) |
| **#1 (b): PGA PLAYER DEVELOPMENT – applies to the PGA REQUIRED CATEGORY**  
Promoting, conducting and reporting PGA Player Development Programs in order to engage and create golfers. EXAMPLE – Reporting creation and activation of new golfers and completing online tutorials and training via PGA.org. | Credits based on the promotion, conducting and reporting of Player Development Programs. (Reference –PROCESS: APPLYING FOR PLAYER DEVELOPMENT CREDITS – below) |
| **#1 (c) Professional Standards and Submitting National Surveys and Data – applies to PGA REQUIRED CATEGORY**  
PGA Compensation Survey, PGA Annual Operations Survey, Career Planning Survey and Session. Education on topics such as youth safety, diversity and inclusion, addiction and health and well-being. (May be able to utilize components of the Member Assistance Program)  
Member conducted Player Development engagement programs which are reported through the Revenue Scorecard. 4 PGA Required MSR credits for the Revenue Scorecard may be submitted once per MSR cycle year by clicking [www.pga.org/articles/revenue-scorecard-faqs](http://www.pga.org/articles/revenue-scorecard-faqs)  
REQUIRED 36 CREDITS IN A 3 YEAR CYCLE **MAY BE EARNED EXCLUSIVELY FROM ANY CATEGORY OR ANY COMBINATION OF 1 (a), 1 (b), or 1 (c)**  
REQUIRED 28 CREDITS IN A 3 YEAR CYCLE **MAY BE EARNED EXCLUSIVELY FROM ANY CATEGORY OR ANY COMBINATION OF 2 (a), 2 (b), or 2 (c)** | 2 credits per required survey, per cycle year. Four credits per Revenue Scorecard once per MSR cycle year. Credits for other critical surveys will be determined as needed. Education credited one hour per hour of attendance. |
| **#2 Service to the PGA/Industry – applies to the TOTAL CATEGORY**  
Serving the Section, Chapter, National PGA or Allied Association. Participating in advancement of the game activities such as radio shows, TV shows, speeches, golf promotional non-playing events, golf clinics and other volunteer activities, such as non-playing tournament official. Section Surveys.  
Entered via Member online input | 1 credit per hour of participation with a maximum of 8 credits per day |
| **#3: Golf Coach – applies to the TOTAL CATEGORY**  
Serving as a golf coach or assistant golf coach of a high school/college golf team in a capacity not considered the Member’s primary employment. (See Rule #4 above)  
Entered via Member online input | Maximum of 6 credits per MSR cycle year |
| **#4: PGA Tournament Participation – applies to the TOTAL CATEGORY**  
Participation in Section sanctioned golf tournaments or tournaments conducted by the PGA of America National Office.  
Entered via Member online input | 2 credits per Section event  
4 credits per National event  
Maximum of 8 credits per MSR cycle year |
| **#5: Merchandise Show Attendee – applies to the TOTAL CATEGORY**  
Attending a National, Section or Allied Association Merchandise Show.  
Entered via Member online input | 2 credits per show  
Maximum of 4 credits per MSR cycle year |
| **#6: PGA Media Related Articles – applies to the TOTAL CATEGORY**  
PGA approved news, media, and magazine articles or published book.  
Entered via Member online input | 1 credit per article  
Maximum of 6 credits per MSR cycle year |

**Total MSR requirement per cycle = 54**  
Meeting/Education/Player Development/Professional Standards = 36

- Section sanctioned = Approved by the Section Office/Section Board
- Nationally sanctioned = Approved by the PGA of America Membership Department with counsel from the Board of Control as needed.
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PGA MEMBER SERVICE REQUIREMENT POLICY

Credit requirements will consist of two categories: (a) 54 Total Credits, and (b) 36 PGA Required Credits which must be from Meeting/Education and/or Player Development.

(a) Total Credits (54): A total of 54 credits must be earned, with at least 36 credits earned from the required category Meeting/Education/Player Development/Data, while the other means of obtaining credits toward the total requirement remain per the prior program. All credits for any category must be earned via activities that allow for automated crediting through PGA systems to streamline the administration of the Professional Development Program.

(b) Meeting/Education: PGA Meetings and PGA Approved Education are now combined and all will be awarded one (1) credit per hour of participation. Any gathering of Members organized by a Section/Chapter or National, whether for governance, education, or both will be treated the same way. Additionally, career specific Education from outside sources approved by the PGA will be credited toward this category.

(b) Player Development: The credits for Player Development will be earned via the reporting of actual creation, activation and engagement of golfers into programming that supports Player Development initiatives and/or education and training on the strategic plan, its initiatives, and related program administration.

(c) Professional Standards and Data: Submitting data and completing training critical to the initiatives of the Association to aid in serving the Members and Growing the Game.

PROCESS: APPLYING FOR PLAYER DEVELOPMENT CREDITS

As of 06/16/2018:

MSR Cycle Year is defined as June 16th to June 15th of each year.

Conducting and Reporting Program Results:

Registering, promoting, conducting and reporting on PGA Player Development Programs via PGA registration and reporting tools:

PGA Required Examples Include:

a) Get Golf Ready (2 credits per graduating class, minimum of three students per class, up to six credits per MSR cycle year)
b) Get Golf Ready 2 (3 credits per graduating class, minimum of three students per class, up to six credits per MSR cycle year)
c) Get Golf Ready Leagues/Outings (3 credits per reaching minimum thresholds, up to six credits per MSR cycle year)
d) PGA HOPE Clinics (1 credit for hour or each hour of participation, up to six credits per MSR cycle year)
e) PGA Junior League (6 credits per team/season, maximum of two PGA Members earning credit per team/season, up to twelve credits per MSR cycle year)
f) PGA Junior Camps (2 credits per camp week, to six credits per MSR cycle year)
g) Drive Chip & Putt - Host PGA Professional - 4 PGA Required MSR credits. Other PGA Professionals participating/volunteering – 2 PGA Required MSR credits for five to eight hours participation, 1 PGA Required credit for four hours participation, up to eight credits per MSR cycle year.

The Membership Committees will continue to evaluate the credit structure with counsel from other Committees.